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## HELIN Goals and Initiatives (Rev. 8/20/10)

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Goal 1: Make the user's needs (e.g. convenience) central to what is provided to members who in turn deliver services to the user.

	<b>Year 1 (2009-2010)</b>	<b>Years 1-2 (2009-2011)</b>	<b>Years 2-5 (2011-2015)</b>	<b>5+ Years (2015- )</b>
<b>Pursue for sure</b>	Provide mobile access to HELIN collections and services [ <i>Accomplished</i> ]	Provide single search access to the collections [ <i>Single Search Task Force established</i> ]  Develop a new HELIN website		
<b>Under consideration</b>		Establish a central media server		
<b>In the holding tank</b>			Provide online interactive training manuals  Establish centralized copyright clearance process	

Goal 2: Be the library of the future in both storing and accessing knowledge; blend the best of library traditions with the use of new technology tools

	<b>Year 1 (2009-2010)</b>	<b>Years 1-2 (2009-2011)</b>	<b>Years 2-5 (2011-2015)</b>	<b>5+ Years (2015- )</b>
<b>Pursue for sure</b>	Consolidate ILS access to electronic government documents [Accomplished]	Review the current model for ILS, e.g. what is the primary finding tool for the future [ <i>ILS Task Force established</i> ]  Determine what content to digitize the soonest		
<b>Under consideration</b>		Purchase scanning/digitization equipment for HELIN		
<b>In the holding tank</b>		Pilot initiative: an item loaned resides at the requesting library (rather than being returned to the library of origin)	Investigate cooperative or centralized virtual reference for HELIN	

Goal 3: Create efficiencies and reduce redundancies in collection services with a focus on centralized cataloging and cooperative collection development.

	<b>Year 1 (2009-2010)</b>	<b>Years 1-2 (2009-2011)</b>	<b>Years 2-5 (2011-2015)</b>	<b>5+ Years (2015- )</b>
<b>Pursue for sure</b>	Pursue cooperative collection development (i.e. HELIN approval plan) with YBP [ <i>CCD Task Force established</i> ]	Pilot shelf-ready book purchasing plan [ <i>accomplished</i> ]		
<b>Under consideration</b>			Investigate off-site storage options for HELIN	
<b>In the holding tank</b>		Create 'last copy program' appropriate to HELIN needs		

Goal 4: Resourcefully deliver professional development to library staff so they can better meet the changing demands of the 'information age.'

	<b>Year 1 (2009-2010)</b>	<b>Years 1-2 (2009-2011)</b>	<b>Years 2-5 (2011-2015)</b>	<b>5+ Years (2015- )</b>
<b>Pursue for sure</b>	Use strategic initiatives to proactively identify professional development opportunities			
<b>Under consideration</b>		Promote additional affinity group-generated professional learning initiatives  Create a program that capitalizes upon--and facilitates sharing of--local functional expertise		
<b>In the holding tank</b>		Create an effective training model for developing library staff skills in use of ILS modules		

Goal 5: Create the model for HELIN policy governance.

	<b>Year 1 (2009-2010)</b>	<b>Years 1-2 (2009-2011)</b>	<b>Years 2-5 (2011-2015)</b>	<b>5+ Years (2015- )</b>
<b>Pursue for sure</b>	Codify a policy governance model <i>[Accomplished]</i>	Review and report on the effectiveness of the policy governance model		
<b>Under consideration</b>				
<b>In the holding tank</b>				

Goal 6: Make the organizational structure strategic by organizing committees and staffing to deliver results reflective of HELIN priorities

	<b>Year 1 (2009-2010)</b>	<b>Years 1-2 (2009-2011)</b>	<b>Years 2-5 (2011-2015)</b>	<b>5+ Years (2015- )</b>
<b>Pursue for sure</b>	<p>Create the strategic operating structure based on the strategic agenda <i>[Accomplished]</i></p> <p>Investigate options for providing HR management other than through RWU <i>[Accomplished]</i></p>	<p>Assess central office staff responsibilities with the objective of understanding how to optimize operations</p> <p>In partnership with Paychex®, establish a new compensation and benefits process for HELIN central office staff</p>		
<b>Under consideration</b>				
<b>In the holding tank</b>	<p>Establish best practices for Board communication to all constituencies</p>			